HOSTED BUYERS PROGRAMME – HOSTELCO 2024

Terms and Conditions

By participating in HOSTELCO 2024 Hosted Buyers Programme, you automatically accept the following terms and conditions:

1. Hosted Buyers are designated according to the Organization's eligibility criteria: professional profile, company economical details (such as purchasing and importing volume), products of interest, geographical area, limit of places and budgetary restrictions. The decision taken by the Organization cannot be appealed.

2. The Hosted Buyer, once it is admitted in the programme, will have a limited period of time to confirm the participation and all procedures related (trip, hotel, etc). This period will be communicated as soon as the Organization confirmed the participation. In case the Hosted Buyer exceeds this period, the Organization will be able to dismiss the application.

3. Buyers accepted into the programme will enjoy the following benefits:
   - Full or partial coverage of travel expenses and/or accommodation costs during the Trade Show, and a free badge to the trade show.
   - Free Hosted Buyer badge giving preferential access to the show every day.
   - Permanent access to the Buyers' Lounge: a rest area, bar service, and information.
   - Dedicated service during visit available at the Buyers’ Lounge.

4. Participants will be responsible for any other expenses that the organizers do not agree to cover when acceptance into the programme is confirmed.

5. The Hosted Buyer will be committed to:
   - Collect the Welcome Pack at the Hosted Buyers Desk (located in the Buyers’ Lounge) upon arrival at the trade show venue.
   - Visit the show at least two days and check in with the organizers as proof of attendance.
   - Take part in at least 10 meetings with exhibitors of interest. The agenda will be performed through the HOSTELCO Matchmaking System, under the organization supervision.
   - The buyer should scan their QR badge, following the instructions of HOSTELCO Matchmaking System, to confirm the meetings.
   - Attend the Welcome Cocktail for Hosted Buyers (date and time to be determined).

6. Participants who cancel once their ticket has been issued and/or their hotel reservation made must take responsibility for full payment of any fees which may be incurred because of the cancellation.
7. If a participant does not attend the show or fails to fulfill their obligations as a Hosted Buyer (item 5), they must reimburse the organizers for travel and/or accommodation expenses.

8. When organizing your travel/accommodation the official HOSTELCO 2024 travel agency, will request your credit card details and authorization* to charge your card for additional expenses incurred during your participation and not covered by the organizers (as indicated under item 3), as well as penalties for cancellation, non-attendance or failure to fulfill obligations on the part of the Hosted Buyer (see items 5 and 6).

9. Flights will only be reserved from major airport and in economy class. Departure and arrival airports must be the same.

10. By taking part in the Hosted Buyers Programme, you give your consent for basic contact information for your company (name, country, products and website), as well as your name and position, to appear as a participating company/professional on the HOSTELCO website and/or printed materials for the trade show.

11. Participation in the trade show as a Hosted Buyer is non-transferable. Should you be forced to cancel your participation in the trade show, another person from the same organisation may take your place. The organisers will make the final decision regarding the person designated as a replacement.

12. In case of participation of several Hosted Buyers from the same company, the organisation only covers the travel expenses of one representative.

13. Any Hosted Buyers who require a visa to travel to Spain must contact the organisers to request an invitation letter. Hosted Buyers who are unable to travel because they do not have a valid visa will be subject to the penalties for cancellation and non-attendance (see items 6 and 7).

14. Any Hosted Buyers without a valid passport to travel to Spain will be subject to the penalties for cancellation and non-attendance (see items 6 and 7).

15. The Organization does not cover the expenses from COVID tests requested to travel to some destinations. Hosted Buyers will assume these costs. Hosted Buyers who are unable to travel because they do not have a valid visa will be subject to the penalties for cancellation and non-attendance (see items 6 and 7).

16. The Organiser may postpone, reduce, or extend the duration of the Trade Show as a result of special circumstances or force majeure. Such circumstances will not entitle the Hosted Buyer to cancel its participation or to demand compensation for loss or harm.
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