

FAQS – FREQUENTLY ASKED QUESTIONS

CONTENTS

1. BUYING PASSES / REGISTRATION
2. USEFUL INFORMATION: TRANSPORTATION AND OPENING TIMES
3. VENUE SERVICES
4. RULES OF ACCESS
5. ACCOMMODATION, TRANSPORT AND VISAS

1. BUYING PASSES / BADGE REGISTRATION

Invitations with free promotional codes / link

I have got an invitation with a free badge code – how do I know which type of badge it is valid for?

Click on the link that will take you to the screen with the promotional code entered. The page will automatically show the badge for which your code is valid and the price with the discount applied.

How do I request invitations?

Invitations are not on general sale; only exhibitors can purchase invitations through the *Exhibitors' Area* to send to their clients.

How do I use my invitation?

[Check Links/Codes User Guide.](#) At the end of the registration process, remember to **print/download your badge through the app.**

I have already bought a badge and now I have been sent an invitation code.

As the system does not admit purchase returns, with the invitation you can purchase another ticket.

Group Registration

Can I register more than one person?

Is not possible to register a group of visitors. For security reasons, each visitor must have their individual registration.

Can I register more than one person using the same email address?

No. The email address identifies the user and hence must be unique to each visitor.

Registered Users

How do I log on to the Registered Users Area?

Go to <https://www.gastronomicforumbarcelona.com/> where you will find a direct link to the Registered Users area (box in the top right-hand corner). Enter your username and password. Your username is the email address with which you registered to buy your badge. If you cannot remember your password, the system will let you reset it.

I am already registered, how do I print/download my badge again?

You can print/download your badge by entering your username and password in the Registered Users area on the show's website, where it will always be available.

How can I access my invoice?

If you requested an invoice during the registration process, go to the Registered Users area where it will always be available in the 'Invoices' section.

I am already registered. Can I request an invoice?

If you did not request an invoice during the registration process, the system will have generated a simplified invoice which you can amend to add your tax details by going to the 'Invoices' section.

Changes and refunds

Can I change my badge type?

If you have a 1-day badge you can purchase a higher value badge for 3 days.

Can I change dates or get a refund on badges or activities?

Gastronomic Forum Barcelona system does not allow:

- Changes to pass dates.
- Changes of the visitor.
- Refunds on badges to the show.

General

Can I buy badges to the fair during **Gastronomic Forum Barcelona?**

Yes, you can purchase them online or at the accreditation counters at the venue. If you want to take advantage of discounts and avoid queues and waits, it's advisable to make the purchases online.

Can I access the show with the entrance/badge in my cell phone?

Entrance badge is individual and non-transferable for all assistants to access to the venue. You will be required to have the badge always available, either printed or on the app of the fair.

In case of any incident related to the badge the attendee must go to the registration front desk (with the corresponding identification) to have their badge reprint/resent.

We are a school/university group; what should we do to visit the show?

Click on the following link for the terms and conditions for school/university visits for students studying subjects related to food, beverages, and hospitality: [Student groups visit](#).

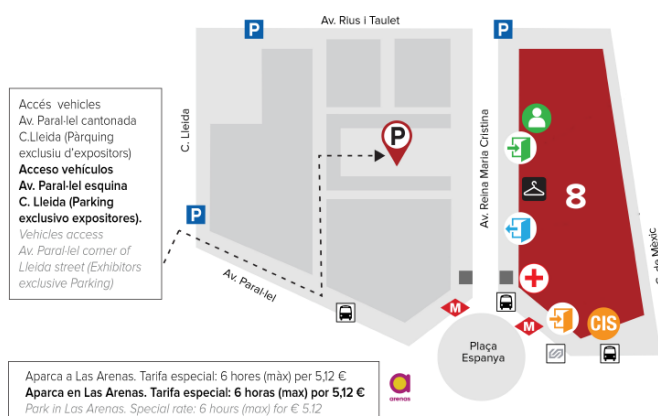
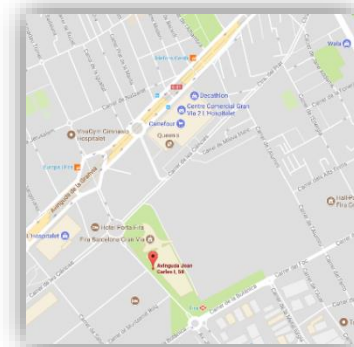
2. USEFUL INFORMATION: TRANSPORT AND OPENING

What is the address of the Montjuïc venue?

Fira de Barcelona





Avda. Reina M^a Cristina s/n

08004, Barcelona



How do I access the venue?

The venue is very well connected by public transport:

-  Autobús: Líneas / Lines TMB: D20, D40, H12, H16, V7, 13, 23, 46, 65, 75, 91, 109, 150, 165
-  Metro: L3, L1 (estación / stop Espanya)
-  Renfe: (estación / stop Barcelona-Sants)
-  FGC: Líneas / Lines: S8, S33, R6, R5, S4 (estación / stop Espanya)

[Useful information](#)

Which hall is **Gastronomic Forum Barcelona** being held in?

Hall 8

What are the opening hours of **Gastronomic Forum Barcelona**?

November 4th to 6th, 2024.

Opening hours: 10:00 a.m. – 7:00 p.m.

Alimentaria Exhibitions

Alimentaria Exhibitions, S.L.U.
Avda. Reina M^a Cristina s/n - 08004 - Barcelona
Tel.: (+34) 93 233 20 00
www.gastronomicforumbarcelona.com


Fira Barcelona

3. VENUE SERVICES

Is there a car park at the venue?

The venue has parking for Exhibitors.

The visitor can park in Las Arenas with special rate: 6 hours (max) for 5.12€.

Which restaurants will be open during the show?

Montjuïc venue has many restaurants and catering services; view them at www.gastrofira.com

Is there a cloakroom service?

The Organisers have arranged cloakroom services:

Price per item: €3 (incl. VAT)

Is there WI-FI at the venue?

Gastronomic Forum Barcelona will offer various networks free of charge to visitors and exhibitors.

For **VISITORS**

User: GFB_VISIT

Password: visitante

For **EXHIBITORS**

User: GFB_EXPO

Password: expositor

Information on how to access their networks will be displayed at the venue during the show.

4. RULES OF ACCESS

Accessing the venue implies acceptance of the Rules of the Show.

[Check out the full regulations for the show.](#)

Can I access the venue if I am not a professional of the industry?

Access to the **Gastronomic Forum Barcelona** trade fair is exclusively for professionals from food and beverages industry and hospitality sector.

To ensure an optimal professional relationship between those attending **Gastronomic Forum Barcelona**, the attendees must be able to prove that they currently perform roles for commercial entities which buy, distribute, sell or offer services to this industry.

Can I bring my dog/pet into the venue?

We regret that no animals are allowed into the venue apart from those permitted by law.

Can I bring children to the show?

Children under 18 are not allowed. Exceptionally, and only during visitor opening times of the event, the Organisation will allow the entry of breastfeeding babies up to 1 year old, to facilitate the reconciliation of work and family life of professional women in the industry.

Can I buy products from exhibitors at the show?

Gastronomic Forum Barcelona is a professional trade show and the direct sale of products from stands is not permitted, nor is any form of itinerant selling.

5. ACCOMMODATION, TRANSPORT AND VISAS

How do I go about organizing my trip to Barcelona?

Check out our special travel and accommodation offers with **Gastronomic Forum Barcelona** official supplier: [Book your trip](#).

Are there any travel discounts for exhibitors and visitors to **Gastronomic Forum Barcelona**?

Gastronomic Forum Barcelona offers discounts with Renfe.

You can get access to these offers with your exhibitor badge or, as a visitor, once you have bought your badge (*Registered Users area*, in the *Visas and Travel section*).

I'm international visitor and I need visa for Spain; how do I get an Invitation Letter?

Gastronomic Forum Barcelona offers accredited international visitors the opportunity to obtain a Letter of Invitation to take to your consulate to get a visa for your trip to Spain on the dates of the show.

Once you have completed the registration and pass purchase process, you will find an application form for the Letter of Invitation in the *Registered Users area* in the *Visas and Travel section*.

Any queries?

You can contact us as follows:

visitargastronomic@alimentaria.com

(+34) 93 233 20 00